

Sabinet ReQuest

Sabinet's Interlending Support Service is a complete management system for all Southern African interlibrary loan (ILL) and document request activities.

The system facilitates the ILL process between borrowing and lending institutions, making provision for requesting and supplying items, as well as the administrative, statistical and financial functions for returnable and non-returnable items.

This service offers you the following solutions:

- A Web interface – you only need an Internet browser
- Customisation of individual library policies and partners
- Requesting, supplying and administrative functions
- Mediated and unmediated patron requests
- Complete management system for all interlibrary loan and document request activities
- Interlending Financial Management (IFM) system for consolidation of transaction fees by month
- Statistical reports available
- A Web site for the Interlending community (request.sabinet.co.za), which offers access to ReQuest, news on offline libraries and other product-related news

As a ReQuest participant you can:

- Easily track all of your borrowing and lending activities through a single interface
- Create customised templates to efficiently complete ILL work forms
- Pay for and be paid for ILL lending charges through IFM
- Use Article Exchange to supply and receive documents at no charge with a SabiCat subscription

For more *information* please contact Client Services on:
info@sabinet.co.za